

Project Title: Haw Street
Project Reference: A6W/11431

04th April 2016

Dear customer

**We're making
improvements
that may affect you**

- We are providing a water connection for the new development in your area
- The work is planned for the 13th April 2016 to 19th April 2016

Why are we doing this work?

We have been requested by the developer on Haw Street to connect their new development into our water mains network.

When is the work taking place?

We plan to carry this work out between the 13th April 2016 and 19th April 2016.

Where is the work taking place?

The work will involve connecting the new main on to the existing water main on Haw Street. To allow us to carry out this work safely and quickly the work will be done with the use of two way temporary traffic lights. The plan overleaf shows the approximate location of the works.

Vehicle access/egress will be available to residents living on Haw Street during the works. However, there may be times during the working day when you may have to wait for the site team to finish their activity to allow you to pass. This is to ensure your safety and the safety of our workforce

Who do I contact about these works?

Our contract partner, Amey will be carrying out the work on our behalf and you can contact them on the number below:

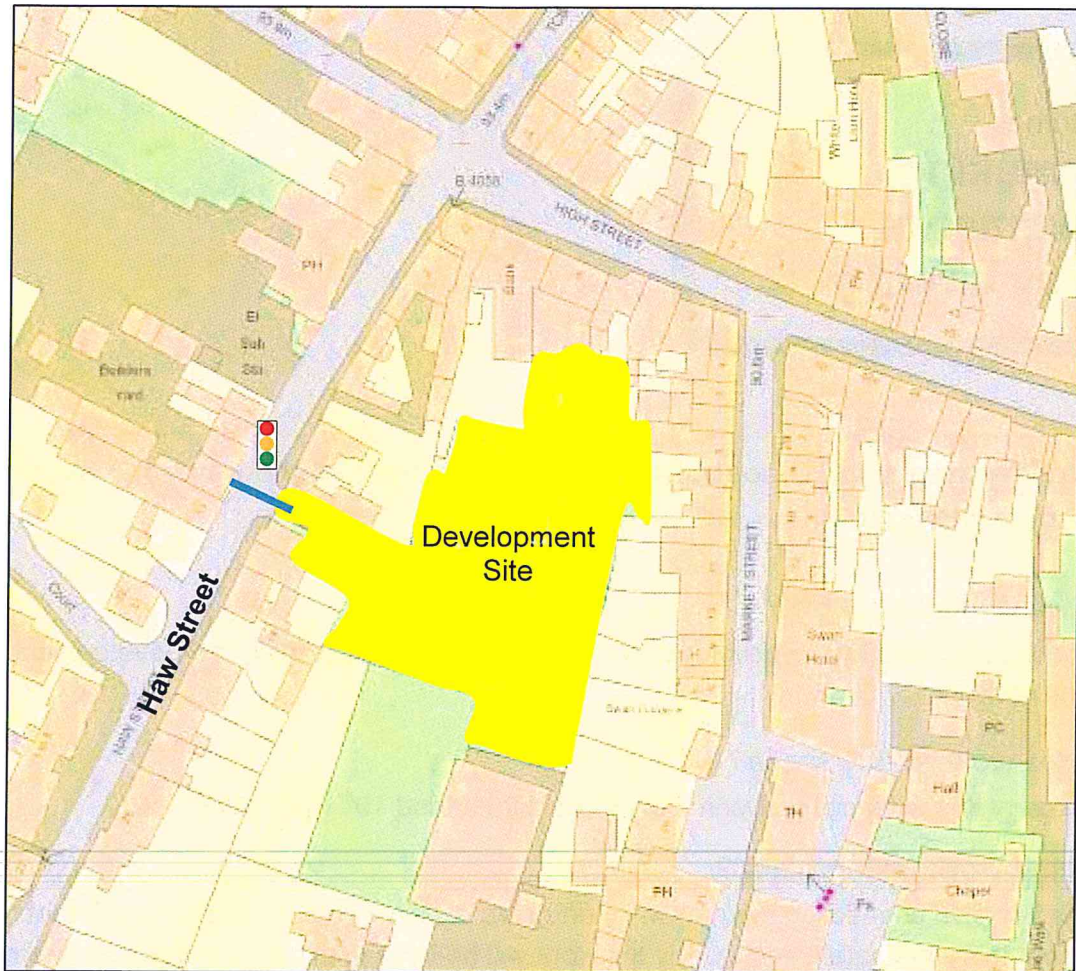
24 hr Call Centre	Amey	Customer Services	0800 521 660
-------------------	------	-------------------	--------------




You can also get in touch via email: STW.Works@amey.co.uk. Don't forget to quote the project title shown on the top of this letter.

Retail Businesses - If you own or operate a business which receives visiting customers who purchase goods or services from you and our works are effecting your sales income, please contact Carl Billings our Business Compensation Manager on businesscompensation@severntrent.co.uk for advice.

If your call is about your water supply or sewerage service, you can call our Customer Operations Service Centre on 0800 783 4444

Plan – Haw Street water main connection



KEY	
	Development Site
	Connection to existing water main
	Approx. location Temporary Traffic Lights

Yours sincerely,

Scott Minchin
Project Manager
Severn Trent Water